

## **Residential Lockboxes for Fire Department Access**

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All information is as of 04/2018

Residential lockboxes provide a way for Fire Department personnel to enter your locked home during a fire or medical emergency without damaging entryways or breaking windows.

Lockboxes are thick, steel boxes mounted to your home or hung from the door. A spare set of your house keys are kept inside. Only the fire department keeps a key to your lockbox.

**You must go through your local fire department for lockbox purchase and installation instructions. Each fire department has their own instructions.**

If you are not sure which fire district you live in, call Rural/Metro (520) 219-2060 and they can tell you which district you live in.

If purchasing a lockbox from <https://www.knoxbox.com/> the starting cost for a lockbox is \$160.00.

**Some districts offer lower cost lockboxes through their fire departments.**

Lockboxes must be purchased through the fire department that operates in your district. The Tucson Fire Department cannot access lockboxes in the Northwest Fire District and vice versa. You cannot reuse your lockbox if you move to another fire district.

Once the lockbox arrives and you have installed it or you can contact your local Fire Department to see if they provide assistance with lockbox installation, your local fire department will come to your home and place a spare set of your house keys inside. You will not be given a key to the lockbox.

If you would like a demonstration or have other questions, call your local fire department and tell them you are interested in a residential lockbox.